

Subsidy completion service

Save time and money by using our expertise to complete your subsidy claim



At Capita, we have the system knowledge, legislative knowledge and years of experience to complete your subsidy claim quickly and accurately. No-one wants their subsidy qualified and by investing in our experience you can save yourselves the work of completing and reconciling subsidy returns secure in the knowledge that district audit will be happy to sign off the figures.

With the requirement to have your subsidy claim completed by the end of April next year and the changes to HALS, it is of even more benefit to you to take advantage of the experience of our consultants. We can help ensure your systems are reconciled prior to running your subsidy extract and reconcile your subsidy to expenditure.

Many of our customers already take advantage of this service. Read some of their feedback here...

“ For the first time, we used the facility offered by Capita for assistance with the 2010-11 subsidy claim. The whole process worked like a dream! The consultant who worked on the subsidy claim provided a full breakdown of work they had done, which satisfied the audit process. The communication between the Consultant and the Benefit Office was clear, concise and relevant to the task in hand.

I would certainly recommend this option to anyone who has to do a subsidy claim, with limited experience, as we did. We found the whole process easy to set up and work with. The outcome was timely, with all relevant reports and information supplied confirming the final subsidy figures. A good job, well done! ”

Marie Wall, fraud services manager
Bromsgrove District Council

“ We found the subsidy consultancy days invaluable when completing our first subsidy return following conversion from Pericles. The experience and knowledge of the consultants allowed us to reconcile the subsidy figures to expenditure in significantly less time than if we had attempted to do it in-house. ”

Colin Connor, benefits manager
Rochdale Borough Council

“ We have used the subsidy consultancy service every year since we transferred from HBIS in 2005. This is now a mainstay to provide assistance in clearing “rogue” items on the “m spool” and the completion of the balancing spreadsheets.

The main reason is the time saving. As the consultants are looking at subsidy issues over many local authority claims, they have seen it all! For them it can be a two minute job to clear a problem which for us may take a great deal longer. With the added confidence in the system following the completion of the balancing spreadsheets, which external audit love to dissect, this consultancy is always invaluable and the consultants are not only professional but helpful and approachable regarding any issues you may with the system. ”

Sue Williams, assessment manager
Preston City Council

For more information about how Capita's subsidy completion service can help you, or to book a consultation with one of our experts, talk to your account manager today or contact cssenquiries@capita.co.uk