

CAPITA



Capita InSight Evaluate • Inform • Improve

Imagine a world where quickly and easily you could produce a single report showing detailed performance from various data sources at the simple touch of a button.

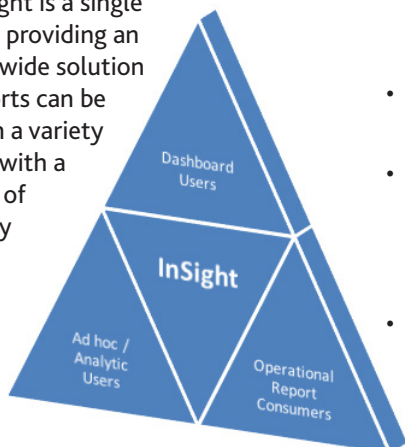
Today, as organisations process increasing amounts of data, the challenge is getting the right information to the right people, in the right place and at exactly the right time. The key to making sense of disparate information contained in multiple data systems is to harness a common methodology, thus providing an effective overview of all operations and activities.

Introducing Capita InSight: an investment in quality

Capita InSight sets a new standard for your reporting needs. Whether the need is enterprise reporting with high scale requirements, ad hoc reporting and analysis or sophisticated data mining and discovery, you are provided with a comprehensive, secure and reliable platform delivering rich and powerful access to all of your business data.

With Capita's knowledge and expertise in the data structures and reporting requirements across the local government and social housing markets, you can be confident that we provide a leading edge solution meeting all your reporting needs.

Capita InSight is a single application providing an enterprise-wide solution where reports can be delivered in a variety of formats with a wide range of interactivity and output options.



Using the proven Business Intelligence Technology Stack from Microsoft, the InSight platform is built upon SQL Server Reporting Services. Capita InSight provides:

- Management with visibility into core business processes, to uncover inefficiencies
- An extensible architecture for integrating reporting solutions in diverse IT environments
- Standard reports to meet defined sets of metrics and KPIs for relevant business areas
- A high performance engine for generating attractive and rich reports
- A set of tools for creating, managing, and viewing reports
- A set of extract, transform and load (ETL) components and data marts to support your reporting needs
- Solutions for advanced analytical capabilities, including data mining and discovery.

Turning data into information

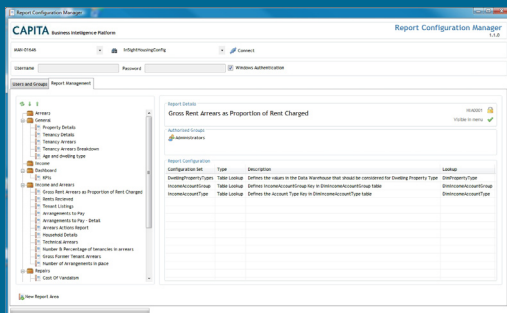
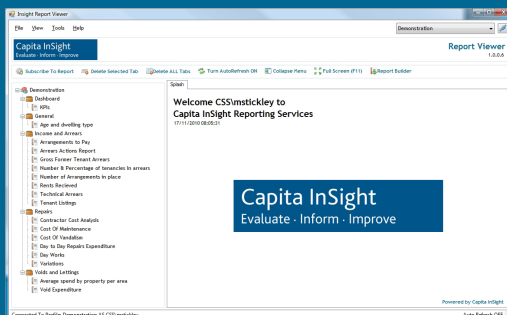
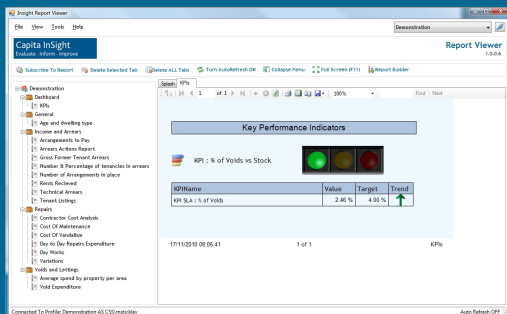
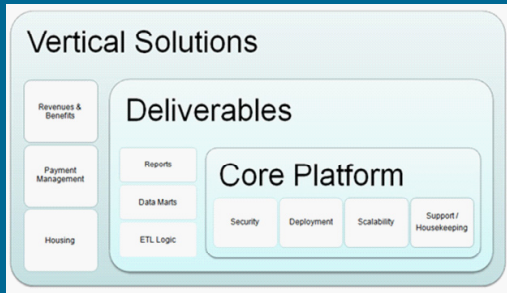
Capita InSight's reporting platform turns your operational information into valuable management data on the key areas within the OPENHousing and Capita Housing systems. Features include:

- Rent accounting performance reporting
- Repairs performance – responsive, planned and servicing
- Allocations and lettings performance reporting
- Casework performance management for complaints and anti-social behaviour.



Capita InSight offers:

- Dashboards and scorecards
- Key performance indicators
- Key Lines of Enquiry
- Statutory reports
- Ad hoc reports.



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Choose your own reporting scenario

It is widely accepted that the public sector is changing rapidly, and moving to become more analytical will lead to organisations making better, more informed decisions, rather than simply looking at the bottom line to cut costs.

Capita InSight is a complete solution to satisfy all your reporting needs

Enterprise – Used across the organisation for operational reporting or business intelligence applications. Users can design management reports deploying them using a combination of email and secure web publishing.

Ad hoc – Report Builder enables business users to create their own reports and explore the full extent of the information stored. In addition, for customers interested in data mining, plug-ins are available for Microsoft Excel which support data discovery using the power of SQL Server Analysis Services.

Web-based – Interactive reports can be deployed to deliver information across inter, intra and extranet environments.

Timely information supports better decisions

Improve your management and efficiency through an insight on key trends within your data. The entire reporting lifecycle is supported from report authoring through to deployment:

- **Authoring** – includes all the tools needed to create static or interactive reports and a graphical report designer with wizards
- **Management** – includes a web-based tool to manage reports and schedules their execution and delivery
- **Security** – implements a role-based security model to protect reports and resources
- **Delivery** – posts reports to a portal, emails them to users, and allows users to access reports from a folder within the web-based report server.

See the bigger picture

Adopt best practice principles from the private sector using Capita's specialist public sector insight and business applications to achieve further efficiencies.

As well as the enterprise reporting platform, the Capita InSight solution includes components to extract data from core Capita applications and the creation of sophisticated data mart schemas to support all your reporting needs.

Packages available include:

- **Full solution:** ETL, marts and standard reports for your market sector
- **ETL solution:** ETL and marts to plug into an existing reporting solution
- **Bespoke:** precise customisation and extension of standard reports to meet specific needs.

Discover how you can benefit from faster and more efficient reporting today, contact one of our experienced consultants:

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