



lammoving.com – Change of Address Import

lammoving.com Change of Address Import from Capita Revenues and Benefits streamlines the processing of data collected from the lammoving.com website. It saves users time by eliminating the need for data to be manually keyed into the Council Tax system.

lammoving.com is an online change of address service. It enables individuals and landlords to notify multiple organisations of a change of address simply by completing a single, online form.

Accredited lammoving.com partner organisations are able to receive this change of address data electronically. The lamMoving.com Change of Address Import then uploads this data into the Council Tax system from Capita Revenues and Benefits. This eliminates the need for staff to spend time and risk inaccuracies by manually keying these details into the Council Tax system.

lammoving.com Change of Address Import also supports the upload of data submitted via the lammoving.com letting agent service, Utilitell.

Once the upload into the Council Tax system is complete, move notifications can be matched to the relevant Council Tax property. These are then available for review and amendment before being processed at the click of a button.

This solution complements other Capita Revenues and Benefits change of address functions which offer the ability to capture change of address data via Self-Service, CRM Integration and Mobile applications from Capita Software Services, and also from social landlords.

Key benefits of lammoving.com Change of Address Import

- Eliminates manual data entry – staff resources are released for other valuable tasks.
- Improves data integrity – removal of manual data entry from the process eliminates the possibility for data to be incorrectly entered into the system.
- Improves customer service – the Council Tax system from Capita Revenues and Benefits can be updated more efficiently and effectively, ensuring final bills are issued promptly. For those answering customer enquiries, it provides up-to-date data.