



Anti-Social Behaviour

Things are always clearer when you can see the whole picture

Tackling anti-social behaviour (ASB) is now at the centre of housing practice for all social landlords. That's why we believe that it should be at the centre of your housing software.

We already have an estate management application, but we want to provide more power to tackle ASB so the Capita Housing solution now has a fully integrated Anti-Social Behaviour module.

Features

- Enables you to capture incidents and track cases
- Helps you to identify hotspots, perpetrators and patterns using Capita Housing Decision Support, GIS and your housing property database
- Helps staff pursue resolution paths for every kind of anti social behaviour
- Records progress through the legal process (where appropriate)
- Records the details of outcomes and orders, linking them to people warnings.

Advantages and benefits

- Simple for IT to set up as there is no additional product to role out and support, it's part of the Capita Housing suite
- Less training needed as it's familiar and easy to use for all existing Capita Housing users
- Reporting is easy and can use all existing estate, property, tenancy and estate management data
- Time-limited people warnings can be used to alert users to offenders and existing cases throughout Capita Housing
- Links to Academy Mobile application, so users have access to information on the move
- Web service connection available to enable connection to joint agency databases.